

27 Oct 65

Mr. Vance:

I don't recall a response to my memorandum to you dated 4 May 1965 regarding fitness report instructions. Perhaps it is just as well. A new notice is being prepared now for the Director's signature calling attention to the importance of fitness reports and the serious responsibility of supervisors regarding their proper preparation. That notice also refers to Form 45i and the regulation governing fitness reports.

If you think we need nothing more on this, let's file the memorandum and forget it.

VJ
VRT

ILLEGIB

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STAT

Mr.

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Have you ever
heard anything from Bill
 on this subject?

Miriam 7/27/65

*No, but lets not
do anything at the moment.*

Return it after 7 sept

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*that we can discuss it
with Bill. VT*

SECRET

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REGISTRY
FILE *Personnel* 12

DD/S 65-2026

4 MAY 1965

MEMORANDUM FOR: Director of Personnel

ATTENTION

SUBJECT : Fitness Reports

1. A number of fitness reports on senior DD/S personnel submitted for Colonel White's review had to be returned because of inadequate coverage of several factors. Some of the reports did not clearly set forth one rating for the officer's over-all performance. The requirement to do this is clearly stated in Form 451 but apparently the practice of issuing Form 451 with blank fitness report forms has been discontinued and this requirement was overlooked in some instances. Apparently we have an effective follow-up on this factor because the machine cannot operate properly without it. There is another requirement stated in Form 451 which apparently is not considered mandatory because the data is not used in machine records. This is the requirement that "When an employee's overall performance is rated 'Outstanding,' the supervisor shall indicate in an attachment to Form 45 whether additional special recognition is warranted and, if so, the form of recognition being accorded or contemplated." I don't know how this requirement got into the Form 451 but and a number of other officials feel that this should not be mandatory, especially when rating senior grade officers. points out that he expects most of his super-grade officers to turn in an outstanding performance but that he might not at a given point in time wish to indicate an intended promotion. Will you please determine how this requirement arose and whether or not we can revise the wording to remove the mandatory provision.

2. Two other factors which were sometimes overlooked or inadequately covered are supervisory effectiveness and cost consciousness. There is misunderstanding regarding these two factors. Form 451 lists them along with fourteen other factors which "should be considered as appropriate." made the inclusion of supervisory effectiveness and cost consciousness mandatory in the fitness reports for all employees who have responsibility for managing

25X1 Agency assets. This Notice was allowed to expire on 1 March 1964 and I believe there has been no action to place this requirement in the regulations. Also, [] which contained guides for the preparation of fitness reports was allowed to expire on 1 September 1964. [] on the subject of fitness reports also expired in 1964. 25X1

3. In his memorandum to the Executive Director-Comptroller dated 29 September 1964, Mr. Echols suggested the delay of the use of a new Form 45j which was to be an additional fitness report of supervisory ability and executive potential. He stated that he would prepare an appropriate memorandum to accompany two spring rosters and would provide a review of all GS-14 and higher fitness reports to determine the need for the supplemental Form 45j. This memorandum dated 8 February 1965 was used to transmit the rosters of fitness reports due and clearly set forth the mandatory requirement to rate senior personnel on their ability to supervise and their cost consciousness. Apparently this memorandum did not in all cases receive attention.

4. I believe it would be helpful if all instructions regarding the preparation of fitness reports were placed in one document, perhaps a revised Form 45i. I also believe that if some instructions are contained on the fitness report form such instructions should be duplicated verbatim on the Form 45i. Will you please look into this and let us have your recommendations.

[]
Executive Officer to the
Deputy Director for Support 25X1

EO-DD/S:VRT:nfa (3 May 65)

Distribution:

Orig & 1 - Adse

✓ 1 - DD/S Subject (Registry) *W/BACKGROUNDS*

1 - DD/S Chrono

1 - DD/S Subject (RCS)

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8 February 1965

MEMORANDUM FOR: Deputy Director for Support

SUBJECT : Fitness Reports for Supervisors

25X1
1. Headquarters Notice [] published 4 December 1963 and signed by the Deputy Director of Central Intelligence, brought to the attention of all personnel the requirement that employees with supervisory responsibility must be rated on their ability to supervise. In addition, the DDCI pointed out that "cost consciousness" and effectiveness in the "use of personnel, space, equipment and funds" are among the managerial and supervisory responsibilities which are listed for consideration in the preparation of fitness reports.

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2. Headquarters Notice [] specified that an evaluation of supervisory performance and cost consciousness is mandatory for all employees who have responsibilities for managing Agency assets. If an evaluation of these factors is not applicable, the fitness report will so state.

3. The 1964 spring and summer meetings for all supervisory personnel were a reflection of the increasing Agency awareness of individual supervisory and management skills. The purpose of this memorandum is to serve as a reminder of the continuing need for attention to these factors in the completion of fitness reports for GS-14's and above. Your assistance is requested in passing along this reminder to those who will evaluate the performances of the employees listed on the attached roster.

[]

Emmett D. Echols
Director of Personnel

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This Notice Expires 1 March 1964 *noted*

PERSONNEL

MASTER COPY

4 December 1963

25X1

COST CONSCIOUSNESS

1. Agency regulations specify that all employees with supervisory responsibilities must be rated on their ability to supervise. "Cost consciousness" and effectiveness in the "use of personnel, space, equipment, and funds" are among the managerial and supervisory responsibilities which are listed for consideration in the preparation of Fitness Reports.

2. Effective immediately, evaluation of these factors is mandatory for all employees who have responsibilities for managing Agency assets. Each Fitness Report shall include an evaluation of the employee's effectiveness in performing his duties with maximum economy or an explanation of why such evaluation is not applicable.

Marshall S. Carter
Lieutenant General, USA
Deputy Director of Central Intelligence

25X1

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GROUP 1
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C-O-N-F-I-D-E-N-T-I-A-L

This Notice Expires 1 September 1964

PERSONNEL

10 October 1963

25X1

FITNESS REPORTS

1. Several important steps have been taken recently to improve our fitness reporting system. We have emphasized particularly the timely submission of Fitness Reports and compliance with the technical instructions for the preparation of these reports. These actions and the establishment of controls in the various components to monitor the system have produced encouraging results. With a few exceptions, Fitness Reports are now being prepared properly and are submitted when due.

2. Much still remains to be done to strengthen our fitness reporting system. We need to improve the quality and objectivity of our Fitness Reports and to bring about a higher degree of uniformity in the application of the rating standards provided in the Fitness Report form. This is not an easy task, but the problems associated with it can be lessened if supervisors adopt some common approaches and understandings with respect to the standards used in evaluating employee performance. To help achieve this objective, the attached "Fitness Report Guide" has been prepared for the use of supervisors and all officials having fitness reporting responsibilities.

MARSHALL S. CARTER

Lieutenant General, USA

Deputy Director of Central Intelligence

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PERSONNEL

10 October 1963

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FITNESS REPORT GUIDE

1. GENERAL

- a. A Fitness Report records the opinion of a supervisor about the work performance of a subordinate. The report is only one element in the general evaluations which are constantly being made of employees. It is most important, however, to ensure that the evaluations in each Fitness Report are realistic and as meaningful as possible. Carefully prepared reports are extremely valuable for consideration in connection with the development of career plans for an individual and the review of personnel actions affecting him. On the other hand, Fitness Reports which do not objectively reflect the individual's performance may lead to personnel actions which are detrimental to him, to the supervisor, and to the Agency.
- b. Policy and procedural guidance concerning the preparation and submission of Fitness Reports is provided in [] and the instructions contained in Form 451, "Directions for Completing Form 45, Fitness Report."
- c. This Guide is designed to assist supervisors and reviewing officials in the application of rating standards provided in the Fitness Report form and to emphasize the significance of their narrative comments in the report. Observance of these guidelines should bring about more consistency in the use and interpretation of our adjective ratings and should result in providing management and the individual being rated with valid and useful information concerning the supervisor's opinions of the individual's work performance.

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2. PERFORMANCE RATINGS

a. ADJECTIVE RATINGS

To be valid for personnel management purposes, adjective ratings on Fitness Reports must be applied so that they will:

- (1) Reflect reasonable uniformity in the interpretation and application of rating standards; and
- (2) Make meaningful distinctions among employees performing work of similar nature and grade so that the more effective members of the group can be differentiated from the less effective.

Attachment 1

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GROUP 1
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10 October 1963

b. STANDARDS

Two general types of standards are available to guide supervisors in translating their evaluative judgments into adjective ratings:

- (1) Standards oriented to the manner in which an employee has met the specific requirements of his particular assignment. Such standards involve the appraisal of performance either in relation to established measures of behavior and productivity or in terms of the supervisor's less formalized conception of the way the particular job should be done.
- (2) Standards oriented toward the competitive comparison of an individual with other members of his group. The application of these standards involves the appraisal of performance either in relation to the particular past experience of the supervisor in observing other comparable individuals under similar circumstances, or in relation to the supervisor's concept of normal performance -- the manner in which an "average" member of the group would have performed under similar circumstances.

c. RATING THE PERFORMANCE OF SPECIFIC DUTIES

- (1) Either of the two types of standards described above might be selected to rate an employee's effectiveness in performing the specific duties of his job. The two standards afford different vantage points from which the supervisor can approach the rating process. Evaluations which tend to be based on specific requirements for the job will be more meaningful in circumstances where the demands of specific positions and the interrelationships between positions are clearly defined and generally understood. Competitive evaluations will be more meaningful in situations where the work requirements and relationships among jobs are less stable.
- (2) In no one of the Agency's major components are work requirements either so well established and stable or so unstable and vague as to warrant the adoption of one standard to the exclusion of the other. The choice is generally best left to the supervisor since he is most familiar with the realities of a given work situation. The supervisor, however, must be mindful that ratings on specific duties must be descriptive of performance in relation to the actual demands of the position. In every case, the validity of a Fitness Report is determined by the thoughtful, unbiased assessment that attends its preparation.

Attachment 1

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d. RATING OVERALL PERFORMANCE

- (1) An overall performance rating does much more than describe effectiveness in carrying out specific duties. It takes into account everything about an employee that influences his effectiveness on his job. It also evaluates the relative quality of his work so that overall ratings can be used to identify employees whose performance has been of the highest quality as well as those who have performed least effectively. It is therefore appropriate to require that competitive standards be used in determining overall performance ratings, and henceforth this will be the practice throughout the Agency.
- (2) A spot check of Fitness Reports submitted in 1962 indicates that many supervisors in our Agency are not now applying competitive standards in rating overall performance. Our system provides for this purpose five adjectives, ranging from "WEAK" to "OUTSTANDING", so that proper distinctions can be made among employees based on the relative effectiveness of their work. Yet of the reports checked - and they applied to several very large competitive groups - over 85% employed only 2 of the 5 adjective ratings. The validity of such ratings is obviously open to question and their usefulness in connection with a number of important managerial decisions is sharply limited.
- (3) No one can prescribe the proportion of ratings within a particular competitive group that should carry a given adjective. Groups will vary by size, grade, type of work, and other circumstances. Nevertheless, it is clear that if Fitness Reports are to produce the meaningful distinctions among employees that our rating system requires in supporting a wide range of managerial decisions, we must have conscientious attention to competitive standards and reasonable uniformity in their application. On this latter point, it should be observed that in practice "PROFICIENT" has come to represent the "average" on our rating scale; it is therefore appropriate to adopt it as such in order to promote uniformity in the interpretation of our adjective ratings.

3. NARRATIVE COMMENTS

- a. The importance of full, meaningful comments in the narrative section of the Fitness Report cannot be overemphasized. If reports are to serve their purpose as one of the tools used in the selection, assignment, promotion, and management of personnel, they must not only contain performance ratings but must also provide clear, descriptive comments about employees so that management will have as much information as possible from this source.

Attachment 1

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PERSONNEL

10 October 1963

- b. It is to the narrative section of Fitness Reports that we look for a description of the employee and the details of his performance - his strengths and weaknesses, his training and development needs, his imagination and creative abilities, his supervisory skills, his writing and language facilities, his intellectual and social talents, and information on the manifold other qualities, traits, and personal circumstances we need for the proper management of his career. No single report will contain all these elements of information; but, if comments on an employee are consistently well done and meet the standards of quality and integrity for which we are striving, then the accumulation of ratings and comments over a period of several years will provide a solid basis on which to make sound management decisions.

4. COMMENTS BY REVIEWING OFFICIAL

- a. The reviewing official makes at least two important contributions to a Fitness Report. He increases its objectivity by balancing his own evaluation of the employee, utilizing a broader frame of reference, against that of the supervisor. He also increases its usefulness by supplying additional comments and observations about the employee.
- b. Reviewing officials should comment on every Fitness Report and more fully on those containing high or low ratings. They must also carry out effectively their responsibility for assuring greater consistency in the interpretation and application of rating standards by supervisors under their jurisdiction.
- c. Our objective in the preparation of Fitness Reports is to make each report a comprehensive record of the performance by the employee of the duties assigned him during the rating period and to provide an appraisal of his future usefulness. Each report is important but it is the accumulation of reports over the years that provides the meaningful body of information about each employee so necessary in his career management. We look to supervisors for most of this information. We look primarily to the reviewing officials to assure that the information is provided and conforms to Agency rating standards.

Attachment 1

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